

Through the Information Management helpdesk support mechanism in place under the H2H Consortium Team and in coordination with LHDF, an Information Management assessment was conducted to better understand current practices, challenges, and priority support needs across LHDF members. The findings below present insights on information management tools in use, operational challenges, training needs and helpdesk support requirements, helping identify priority areas for technical support and capacity strengthening to enable more coordinated, evidence-informed, and sustainable humanitarian action during the current emergency and moving forward in Lebanon.



Top Information Management Tools Used



Data Collection Tools

- 74% Activity Info
- 70% Google Forms
- 67% Kobo Toolbox



Data Management Tools

- 93% MS Excel
- 67% Google Sheets
- 33% Power BI



Data Reporting Tools

- 81% Donor data base
- 74% Activity Info
- 30% 4Ws



Challenges Reported



GIS and Mapping Challenges

- 63% Lack of skilled staff
- 33% Software cost
- 11% Other
- 04% Connectivity



Data Protection Challenges

- 37% Data sharing with partners
- 30% No data sharing protocols
- 19% Lack of training
- 15% Managing personal data



Data Sharing Challenges

- 41% Time constraints
- 41% Requests volume
- 26% Unclear indicators
- 22% Complex templates



Training and Support Needed



Training Needs

- Data visualization 67%
- GIS 59%
- Data analysis 44%
- Mobile data collection 37%
- Data cleaning 30%



Helpdesk Support Needs

- Dashboards 56%
- Maps 48%
- Analysis reports 44%
- Survey design 44%
- Troubleshooting tools 26%

Recommendations

Based on the assessment findings, the H2H Consortium Team together with LHDF are continuing to prioritize Information Management support through a combination of technical assistance and practical capacity building initiatives. Current efforts focus on strengthening capacities in data visualization, GIS and mapping, data collection and analysis, while promoting sustainable Information Management practices, improved coordination, and evidence-informed response to support LHDF members both during emergencies and in the longer term.