

# Syria

## Information Management and GIS Helpdesk

### Donor

H2H Network with the support of FCDO

### Project Duration

8 months

### Thematic Sector

Humanitarian Information Management

### Team Composition

1 expert based in Lebanon and 2 in Syria

### Budget

GBP 70,000 for iMMAP's budget only

### Project End Date

30 June 2026

### Partners

Humanitarian Open Street Map Team (HOT), CartONG, MapAction, Kobo

### Context and Rationale

Syria's political transition has stabilized parts of the country, but repeated cycles of violence continue to trigger new displacement, cause widespread civilian harm, and drive escalating humanitarian needs. Simultaneously, a major overhaul of humanitarian coordination is underway – creating both challenges and opportunities for more effective response. In this context, the H2H Network is supporting the humanitarian community to build a more effective, inclusive, and accountable response to the needs of the Syrian people. The H2H Syria IM & GIS Helpdesk was established to address systemic gaps in information management, geospatial analysis, and data utilization across the humanitarian response.

As one of its first actions, the consortium conducted a structured needs assessment covering 82 organizations, identifying the following priority gaps: a) GIS mapping and capacity building; b) Data visualization; c) Analysis and reporting; d) Responsible data management.

### Project Overview

The H2H Activation in Syria provides coordinated Information Management (IM), GIS and data support services to humanitarian actors through a multi-partner Helpdesk model. Implemented in collaboration with specialized H2H partners, the project supports operational decision-making through data analysis, mapping, dashboards, assessments, IM capacity strengthening, and surge technical support. The activation has facilitated cross-sector coordination with UN agencies, NGOs, and national institutions, while also supporting government counterparts in strengthening emergency preparedness, disaster management, and evidence-based response planning across Syria.

### Expected Outcomes

Strengthen Syria's humanitarian data ecosystem by consolidating coordination among local actors, developing integrated data packages, and enhancing information management capacities and enabling NGOs and HCT partners to achieve more effective coordination, planning, and advocacy through improved data analysis, visualization, and evidence-based decision-making.